

# SAVE TIME & MONEY

## with Automatic Payment Plan

### QUESTIONS & ANSWERS ABOUT THE AUTOMATIC PAYMENT PLAN

#### **Why would I want to be on the Automatic Payment Plan?**

It saves time and money!!! The Automatic Payment Plan eliminates monthly check writing, trips to the office to pay your bill or your cost of postage. Your bill is paid automatically on the DUE DATE each month, which saves the possibility of late charges or collection fees.

#### **Is the Automatic Payment Plan safe and secure?**

Yes. Both Simpson Water and our financial institution are required to keep your banking information confidential.

#### **What if I don't agree with the amount on my water bill?**

If you have any questions concerning your charge, contact our office immediately upon receiving your statement.

#### **Be sure to pay your current water bill!**

Automatic payments will not start until your next billing cycle at the earliest. A message will appear on your monthly statement informing you that your account has been set up for automatic payment.

#### **What if I want to stop participation in the plan?**

Contact Simpson Water and notify us that you would like to stop the Automatic Payment Plan. Your request will become effective after receiving your notification.

#### **How can I win \$25 quarterly?**

Complete the Automatic Payment Authorization Form below and return the form with a voided check along with your payment this month. Your account will be entered in the quarterly drawings and will remain in it as long as your account stays on the Automatic Payment Plan.



Simpson County  
Water District

108 Morgantown Road  
PO Box 0657  
Franklin, KY 42135  
270.598.9926  
simpsonwater.com

## Automatic Payment Plan Authorization

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Customer Number on Current Bill: \_\_\_\_\_

Bank Name/Address: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**RETURN THIS FORM AND A VOIDED CHECK WITH YOUR PAYMENT**