



Simpson County
Water District

Automatic Bank Draft

Plus the chance to win \$25!

Q&A: The Automatic Payment Plan

Q. How can I win \$25 quarterly?

A. Complete the Automatic Payment Authorization Form below and return the form and a voided check with your payment this month. Your account will be entered in the quarterly drawings and will remain in it as long as your account stays on the Automatic Payment Plan.

Q. When will the drawings take place?

A. A random drawing of all customers on the Automatic Payment Plan will be held on January 1st, April 1st, July 1st, and October 1st or the first working day after those dates. The winner will receive a \$25 check.

Q. Can I win more than once?

A. Yes! As long as your account stays on the Automatic Payment Plan, you will be eligible to win quarterly.

Q. Why would I want to be on the Automatic Payment Plan?

A. It saves time and money! The Automatic Payment Plan eliminates monthly check writing, trips to the office to pay your bill or your cost of postage. Your bill is paid automatically on the DUE DATE each month, which saves the possibility of late charges or collection fees.

Q. Is the Automatic Payment Plan safe and secure?

A. Yes. Both the Simpson County Water District and our financial institution are required to keep your banking information strictly confidential.

Q. What if I don't agree with the amount on my water bill?

A. If you have any questions concerning your charges, just contact our office immediately upon receiving your monthly billing statement.

Q. Be sure to pay your current water bill!

A. Automatic payments will not start until your next billing cycle at the earliest. A message will appear on your monthly statement informing you that your account has been set up for automatic payment.

Q. What if I want to stop participation in the plan?

A. Simply call the SCWD office and notify us that you would like to stop the Automatic Payment Plan. Your request will become effective shortly after receiving your notification.

Providing high quality
water service to
families and businesses
throughout
Simpson County.

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