

County water district office adds drive-through service

Franklin Favorite

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Paying water bills will now be easier for customers of the Simpson County Water District, thanks to a new drive through feature added to the district's office on Morgantown Road in Franklin.

“We’re always looking for opportunities to provide even better service,” said general manager Alan Vilines. “After listening to suggestions from our customers, we installed the drive-through window and we believe it's going to be much more convenient for them.”

The one-lane drive-through opened Sept. 19, and is designed to help expedite bill payments for customers who previously had to walk inside the water district's offices.

The drive-through will be staffed during regular business hours, Monday through Friday, 7:30 a.m. to 4:30 p.m. with a one-hour closure beginning at 11:30 a.m. daily.

Simpson County Water District is responsible for providing safe, reliable water service to over 3,100 customers throughout the county.